



Marian Owen <mowen18@uncc.edu>

Document shared with you: "Formal report draft"

Jayde McKinney <jmckin45@uncc.edu>
To: Marian Owen <mowen18@uncc.edu>

Fri, Apr 7, 2023 at 10:42 PM

Formal Report Draft Suggestions & Comments:

Marian, I love your inclusion of data tables and user quotes throughout the report. It's a great way to give developers evidence of the issues and information you highlighted. I know this is in Google Docs so the formatting and appearance may not be finalized, but I would recommend changing the font/color/face of headings and titles for organization. I would also recommend having captions or titles for your tables if you haven't thought of that already. In your recommendations section it would be helpful to include graphics or illustrations of any changes you suggest to help the developers visualize your recommended solutions. Lastly, in your appendix you could include full videos of testing sessions if you'd like more appendices, or pre/post test questions if they are not part of your testing script. Overall, you have the main information you need in the report, and everything looks really good so far! I'm sure your project will turn out great.

Jayde

[Quoted text hidden]

Lacy Kitchin
April 11, 2023
ENGL 5181
Peer Review Response: Marian Cowig Owen

Hi Marian,

Your draft is well-structured and clear. You noted the parts that still need to be added to the full report, and everything included was very well laid out. You clearly detailed the tasks you set out for your users to perform. The language in the document is easy to understand and professional. I think it's great for the intended audience. The tone is informative and helpful.

You included specific findings, and even though I included similar tasks with similar results, it was very interesting to see the users' various routes. I would be really interested to see your final recommendations.

The recruitment and test environment section provides useful information about the testers, including their demographic information, device type, and experience with other library apps. I think this is very valuable information for the library staff. The optimism of testers is very encouraging for future development. I think a few usability improvements will make a huge difference in the updated version of the app.

Overall, I think it is well-written, with clear and useful findings.