

Memo

To: Dr. Wickliff

From: Hannah Yarrington, Lacy Kitchin, Marian Cowhig Owen

Date: 2/15/2023

Subject: Usability test 3 results

Tester: Bree

- Heard of Adobe in this class, but never used it before. Has downloaded/read PDFs, but that's it.
- Used InDesign in class - familiar w/Illustrator, Photoshop.

Seems to be following along well. Enthusiastic!

Linking section is where it got tricky. Some of the actions were unclear about what they were supposed to accomplish.

"I don't think that was supposed to happen."

Commenting - There are two different options to comment, will need to clarify which one we're using for our set of instructions

"I don't think that's what we want."

6.5/7 - 10

Wording was clear, images were great

Last section was harder w/o images (which will be addressed) -

Linking section was tough - overwhelming bc so many options - maybe talk about the options before launching into instructions

Bolding is helpful

Steps are clear w/o being overwhelming

Format of the document is good - good flow/order of tasks

Overall, our user found our instructions aesthetically pleasing and pretty easy to navigate. The language we used to easy to understand, and they were able to easily troubleshoot areas that

may have been a little more complex. They had the most issues using the linking and commenting sections, which were the sections that we were still struggling with and weren't complete yet.

We plan to complete the commenting section and add in screenshots, and fix some wording errors on our part.